

PROGRAM OUTCOMES

Upon completion of the BS-HSM/HPM/HSMIS graduates will be able to:

- Understand and define major theories of management and organizational behavior as they apply specifically to health services organizations
- Appropriately identify roles, communication patterns and power structures within health services organizations
- Identify and select appropriate methods for supervising, motivating, compensating and rewarding diverse groups of employees within health services organizations.
- Understand and explain the nuances and issues of healthcare delivery in the United States from historical, political and social perspectives
- Identify major policy issues and their social, economic and technological implications for health services delivery in the United States
- Demonstrate appropriate practical applications of budgeting and finance as they relate to health services organizations
- Demonstrate competence in current healthcare informatics applications and systems and understand the organizational implications of these applications
- Identify elements of a health management system as they apply to information, data gathering and interpretation, and components of decision support.
- Analyze elements needed in technology to assure efficient operation based upon informatics plan for records management, staff education, marketing and other information-driven applications
- Demonstrate understanding and application of program planning and evaluation within health services organizations and the role of information systems in this process
- Demonstrate enhanced ability to differentiate between strategy and tactics as they apply to management and leadership within health services organizations
- Demonstrate knowledge of, familiarity with, and application of, marketing principles, clinical outcomes and/or principles of quality management as they apply to health services organizations
- Identify major components and issues of business and healthcare law as they apply to health services organizations
- Understand and apply appropriate analysis to ethical issues as they impact management and decision-making within health services organizations
- Understand the roles, responsibilities and appropriate behaviors of healthcare professionals