



Date: November 29th, 2011  
From: Jeff IT  
To: All Departments purchasing new Apple Systems  
Subject: Important Apple Lion (10.7) Operating System Update

Jeff IT is performing extensive testing on the latest operating system for Apple, Lion (10.7 and greater). Listed below are some of the issues that have been uncovered to date. Jeff IT continues to actively work with Apple to address each problem. Jeff IT will continue to implement the current Snow Leopard (10.6.6) operating system on all new Mac devices until the issues are resolved. It is recommended that users refrain from upgrading to Lion until Apple has addressed all issues appropriately.

Issues to date:

- The latest MacBook Air hardware and software is designed to function only with the Lion operating system. Jeff IT has an early Lion Image but the image is only compatible with the MacBook Air at this time. Jeff IT is continuing to work on images for other Apple hardware.
- Rosetta will not function properly on Lion OS. Any application written to work on older PowerPC Architecture will not work on Lion.
- With the latest release version of Lion (10.7.2), the previous domain authentication issue has been resolved.
- Parallels Users will need to upgrade to Parallels v. 7 to be fully compatible with Lion.
- Microsoft Office 2004 is not compatible with Lion (10.7). Office 2011(14.1.3) is the only version of Office that is compatible with Lion.
- Adobe Acrobat Reader has a broken Safari Plugin. Adobe does not expect to have a workaround to the Acrobat problem until the end of 2011. For more information on Adobe's efforts, please visit the Adobe website at [http://kb2.adobe.com/cps/905/cpsid\\_90508.html](http://kb2.adobe.com/cps/905/cpsid_90508.html)
- Issues have been reported with the "Cite While You Write" feature in Endnote version 4.x with Lion and Word 2011. There are also reports of Toolbar and Menus not working with Word 2011. The vendor has no plan to alter Endnote version 4 for Lion. Endnote X5 is compatible with Lion.
- A compatibility issue exists between the current version of Credant and Lion. Jeff IT expects an updated version that work with Lion from the vendor early December 2011.
- Remote Access Portal (RAP), which is supplied by TJUH IS, has been upgraded and now works with Safari 5.1.1 and Lion.

Jeff IT will continue to research and test Lion as well as report issues to Apple.

For further questions of software compatibility please refer to the link below.

<http://roaringapps.com/apps:table>