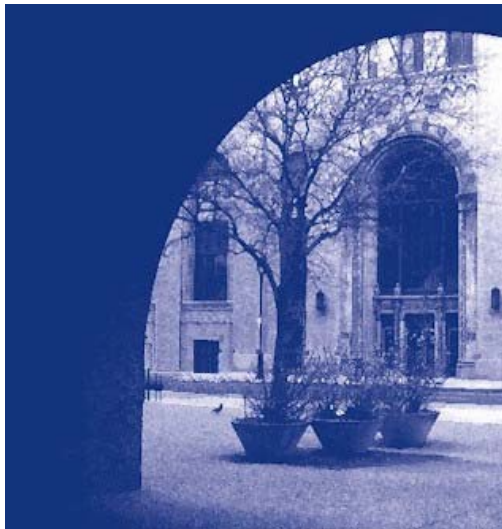

THE JEFFERSON SCALE OF
PHYSICIAN EMPATHY
(JSPE)

Measuring Empathy in Medicine
and the Health Professions



*Center for Research in
Medical Education and Health Care*



Thomas
Jefferson
University

Jefferson
Medical
College

A basic human need is fulfilled when an empathic relationship is established.

The Jefferson Scale of Physician Empathy (JSPE) was developed by researchers at the *Center for Research in Medical Education and Health Care (CRMEHC)* at *Jefferson Medical College* to measure empathy among physicians, health professionals and medical students.

THE SCALE

The scale is a self-administered, 20-item paper & pencil test that is:

- Answered on a 7-point Likert scale
- Completed in 5-10 minutes

The JSPE has been used in the USA and abroad, and translated into Dutch, German, Greek, Italian, Hebrew, Hungarian, Persian (Farsi), Portuguese, Spanish, Turkish, and more. Guidelines for translation are available from the CRMEHC. Contact us for information if you are interested in translating the scale.

FORMS

Scannable forms may be purchased from the CRMEHC. Separate versions of the scale are available for physicians and other health professionals and students.

Forms include the scale, demographic and specialty information.

SCORING SERVICES

Scoring services are available to:

- Insure data-entry and scoring accuracy
- Provide uniformity of scoring procedures

Empathy in patient care... "a cognitive attribute that involves an ability to understand the patient's inner experiences and perspective and a capability to communicate this understanding."

STANDARD REPORTING

The basic scoring report includes:

- An empathy score for each respondent
- Descriptive statistics including mean, standard deviation, range, mode, and percentiles
- Matrix of raw data and individual scores in electronic form

ADDITIONAL ANALYSES

Additional statistical analyses are available.

ADDITIONAL ANALYSES UPON REQUEST

Gender comparisons
Specialty comparisons
Group comparisons by total JSPE scores
Comparisons by custom coded groups
Pretest-posttest comparisons

For pricing or to download an order form, please visit our website:

www.tju.edu/jmc/crmehc/medu/JSPE.cfm

DESCRIPTIVE STATISTICS

Descriptive statistics on USA samples of physicians, nurses, nurse practitioners, residents, and medical students have been published (see list on back).

The Jefferson Empathy Collaborative Databank

You will have the opportunity to become part of a databank of major studies in which the JSPE has been used as a key research tool. Such a databank supports future meta-analytic studies of empathy.

If you grant us permission, your data will become part of the databank. Personal identification information will be deleted in this confidential databank. Collaborators will be acknowledged in the meta-analytic studies.

PUBLICATIONS

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Center for Research in
Medical Education and Health Care
1025 Walnut Street, Suite 119
Philadelphia, PA 19107-5083, USA
Phone (215) 955-6907
Fax (215) 923-6939