

# How to Log in to Starfish and Make an Appointment

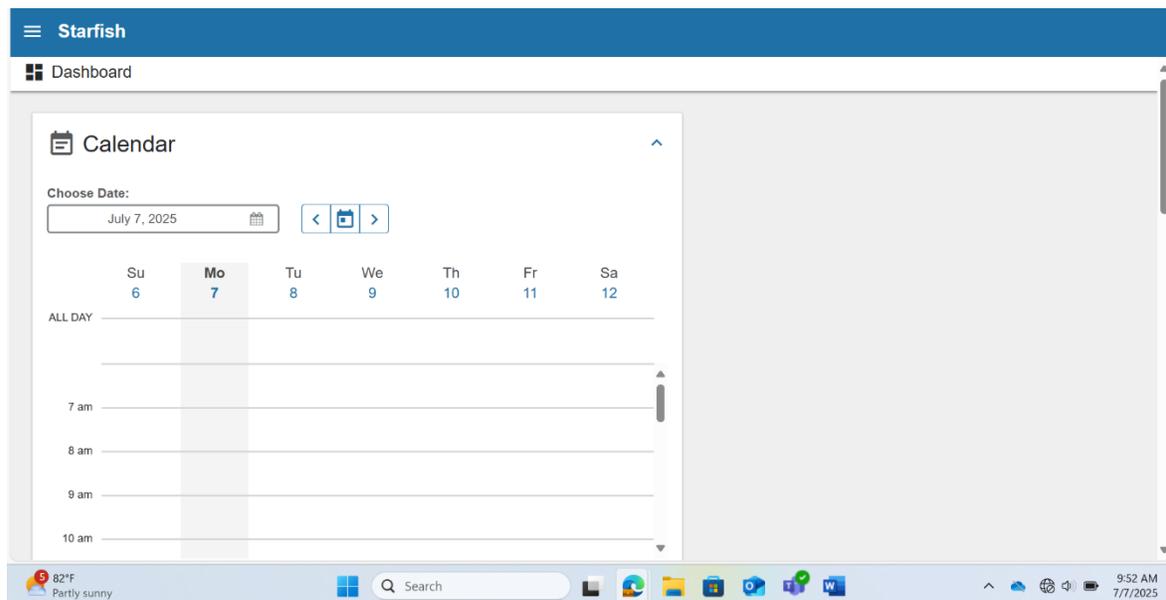
## Logging into Starfish

There are several ways you can get to the login screen for Starfish, where you can then log in with your student email and password:

1. Visit the Academic Success Center website at <https://www.jefferson.edu/east-falls/academic-success-center.html> and scroll down on the homepage and click on the link that says “**STARFISH - LOG IN**” under “**Tutoring Now**”.
2. Through BannerWeb, under the Student Menu, click on “**Starfish**”.
3. Visit the Academic Success Center’s Canvas Course. Scroll down on the homepage and click on the icon labeled “**Starfish**”.

## Navigating Starfish

1. Once logged in, you will see your Starfish Dashboard with your calendar, notifications, connections, and services.



2. Scrolling down on your dashboard, you will see “**My Connections**” and “**My Services**”. You can sign up for an appointment with your advisor or a tutor here.

## Making an Appointment

### Option 1: Using “My Connections”

1. Find the academic advisor or tutor you are looking to schedule an appointment with and click “**SCHEDULE**”.

Starfish

My Connections (12)

Gina May  
Academic Success Center Professional Staff  
✉ gmm022@jefferson.edu

[SCHEDULE](#)

Alissa Walker  
Assistant Director for Learning Services  
✉ axw911@jefferson.edu

[SCHEDULE](#)

My Success Network

Heat advisory  
Just issued

Search

10:33 AM  
7/7/2025

Connection Profile

Alissa Walker  
Assistant Director for Learning Services

[SCHEDULE APPOINTMENT](#)

Contact  
[Send an email](#)

This Week's Office Hours  
Office Hours: Monday, Tuesday, Wednesday, Thursday, & Friday 10:00 - 12:00 PM  
Office Hours: Monday, Tuesday, Wednesday, Thursday, & Friday 1:00 - 3:00 PM

About Alissa  
Hello! My name is Ali and I am the Assistant Director for Learning Services in the Academic Success Center. I tutor for time management, study skills, note taking, and additional academic success skills. Please email me at [alissa.walker@jefferson.edu](mailto:alissa.walker@jefferson.edu) if you have any questions!

My office is located in the Academic Success Center (Haggar Hall, Room 110).

82°F  
Partly sunny

Search

9:53 AM  
7/7/2025

2. Click the type of appointment you are looking for and then select “**Continue**” at the bottom right corner.

**Schedule Appointment**

**Alissa Walker**  
Assistant Director for Learning Services

**\* What do you need help with?**

Academic Success Skills

Other Academic Success Skills help

Reading Comprehension

Study Strategies

Time Management

Peer Tutoring

[CANCEL](#)

**CONTINUE**

82°F Partly sunny 9:53 AM 7/7/2025

3. Click on the available day and time you want and then select “**Continue**” at the bottom right corner.

**Schedule Appointment**

**What day and time works for you?**

The appointment times you see do not overlap with your already scheduled appointments.

07-07-2025 → 07-28-2025

**Filters**

Session Type: All session types

**\* Available Appointments**

Tuesday, July 08 8 available

10:00 am - 10:30 am 30m  
Multiple appointment locations

10:30 am - 11:00 am 30m  
Multiple appointment locations

[BACK](#)

**CONTINUE**

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4. Choose your location and add what you are looking to accomplish during the appointment, then select “**Confirm**” in the bottom right corner.

**Schedule Appointment**

**Alissa Walker**  
Assistant Director for Learning Services

Does this look correct?

Date and Time  
Tuesday, July 08  
10:30 am – 11:00 am

Reason for Visit  
Study Strategies [Change](#)

\*Location  
Choose a location  
Academic Success Center - Room 110  
Zoom

If you want, tell us a little bit about what's going on so we can help  
I would like to discuss study strategies to help me prepare for my upcoming Chemistry I exam.

[BACK](#) **CONFIRM**

5. You will then see the confirmation page. Your appointment has been created!
  - a. You will receive an email confirmation. If your appointment is on Zoom, you will find the Zoom link either in the appointment confirmation email or on your calendar in Starfish.

**Schedule Appointment**

I look forward to seeing you!

**Alissa Walker**  
Assistant Director for Learning Services

Date and Time  
Tuesday, July 08  
10:30 am – 11:00 am

Reason for Visit  
Study Strategies  
[Make a change to this appointment](#)  
[Return to the main Services page](#)  
[View all upcoming appointments](#)

Location  
Zoom  
<https://Jefferson.zoom.us/j/6073508432> Meeting ID: 607 350 8432

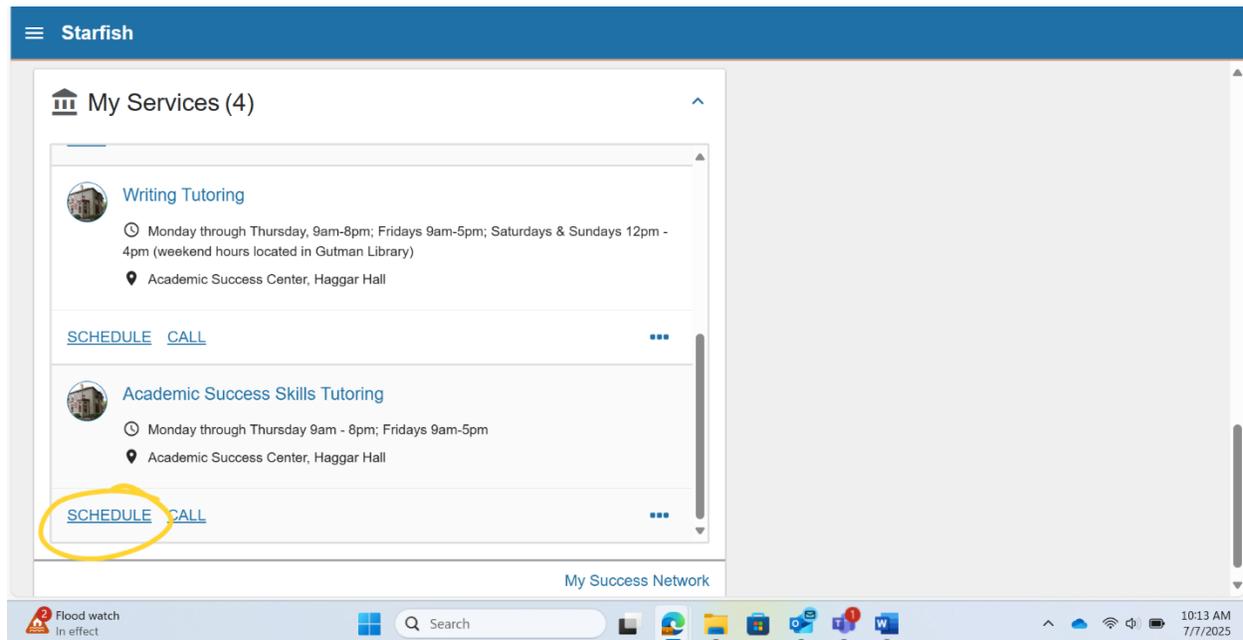
Student Note  
I would like to discuss study strategies to help me prepare for Chemistry I exam.

**Appointment confirmed**

6. Once you are back on the Starfish homepage, you will see the scheduled appointment on your calendar. The appointment will also be added to your Jefferson Microsoft Outlook Calendar, which can be located through the Microsoft Outlook email app.

## Option 2: Using “My Services”

1. Click on the Service you are looking for and select “**SCHEDULE**”.



2. Click the type of appointment you are looking for and then select “**Continue**” at the bottom right corner.
3. Follow the same steps listed above in option 1 until you reach the “**Confirmation**” screen.

## Canceling or Rescheduling an Appointment

You can cancel or reschedule your appointment by clicking on the appointment in the calendar on your Starfish Dashboard.

The screenshot displays the Starfish Dashboard interface. On the left, a calendar view shows the date July 7, 2025, and a grid for the following days. A yellow arrow points to an appointment titled "Study Strat" on Tuesday, July 8, at 10:30 am. On the right, a detailed view of the appointment is shown for Tuesday, 07-08-2025, from 10:30-11:00 am. The appointment is for Alissa Walker, a Zoom session, with the reason for visit being "Study Strategies". A yellow circle highlights the link "View details or cancel?" at the bottom of the details panel.

Starfish

Calendar

Choose Date: July 7, 2025

Su 6 Mo 7 Tu 8 We 9 Th 10 Fr 11 Sa 12

ALL DAY

9 am

10 am

11 am

12 pm

Study Strat

Tuesday, 07-08-2025

10:30-11:00 am

APPOINTMENT

**Alissa Walker**

Alissa Walker

Zoom

Reason for Visit  
Study Strategies

View details or cancel?

82°F Partly sunny

Search

9:55 AM 7/7/2025