

Health Mentors Program

Roles and Responsibilities of both Health Mentors and Students

Health Mentors are community volunteers who agree to:

- Complete all 3 meetings* with their team over 1 ½ years.
- Discuss their life experiences with healthcare students.
- Recognize students are not yet licensed professionals and thus cannot provide healthcare.
- Be respectful of students' privacy and time.
- Only contact students for official Health Mentors Program communications and not connect with students on social media (Facebook, X, Instagram, LinkedIn, etc.).
- **Contact the Health Mentors Program staff at 215-955-8601 or 215-955-4385** if they have any questions or concerns about the program, or if health or other reasons make them unable to continue in the program.

Student members of the Health Mentors team will:

- Dress in professional attire and wear a name badge/display their name when meeting with the Health Mentor, either in person or virtually.
- Be respectful of the Health Mentor's privacy and time.
- Understand that the Health Mentor is a volunteer teacher and not their patient.
- ALWAYS refer the Health Mentor to their own healthcare professionals if the Health Mentor asks questions about their diagnosis or care.
- ALWAYS email HMP@jefferson.edu or attend scheduled office hours (info on Canvas) with any concerns about working with the Health Mentor and the team.
- The student liaison for each team will contact the Health Mentor before each scheduled visit to confirm meeting time, location, and details of the visit.

Information provided by the Health Mentor is confidential. Students may discuss health information, but are not permitted to use Health Mentors' names in assignments.

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***Description of the 3 meetings:**

Meeting No.1 takes place in the fall semester of the students' first year. This meeting will take place on Thomas Jefferson University's Center City campus or in a virtual environment (Zoom, etc.). The Health Mentor will choose from one of four (4) pre-selected dates based on their availability.

Meeting No. 2 takes place in the spring of the students' first year. This meeting is a team-based visit that can take place at the Health Mentor's home, or virtually as a tour/ description of their home by using Zoom, a phone call, etc. The meeting will be scheduled directly by the students at the Health Mentor's convenience and will take place between February and March 2026.

Meeting 3 takes place in the fall of the students' second year. It is scheduled directly by the students at the Health Mentor's convenience.