Locus of Control

Thomas Jefferson University Natalie Coronado, OTS Katherine Sailor, OTS





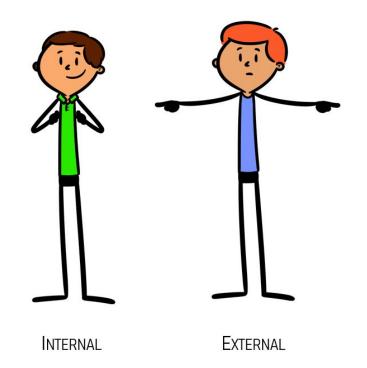
Objectives

- Understand what is Locus of Control and how it is shaped
- Application of Locus of Control to self and clients
- Evaluate how to use our understanding of clients' Locus Of Control to address their goals



Julian Rotter

What is Locus of Control?



https://www.continuousmile.co m/behavior/locus-of-control/

Locus of Control

- An individual's subjective experience about the causes of events
- It can be visualised as a continuum between two extremes
 - External
 - Internal



Internal versus External

- My assignments are submitted late in class.
 - Internal: I could have planned my time better and submitted them before.
 - External: The internet was slow and my computer doesn't work well.
- I was eligible for a promotion at work and was selected to be the new manager.
 - Internal: All my projects were submitted before their deadlines, I came in early every day, and I mentored a new employee. All my hard work paid off!
 - External: It was so lucky I applied for this job a few years ago. It seems like fate that a promotion appeared around my 2 year anniversary.

Examples of Characteristics

External

Outside forces control for their circumstances

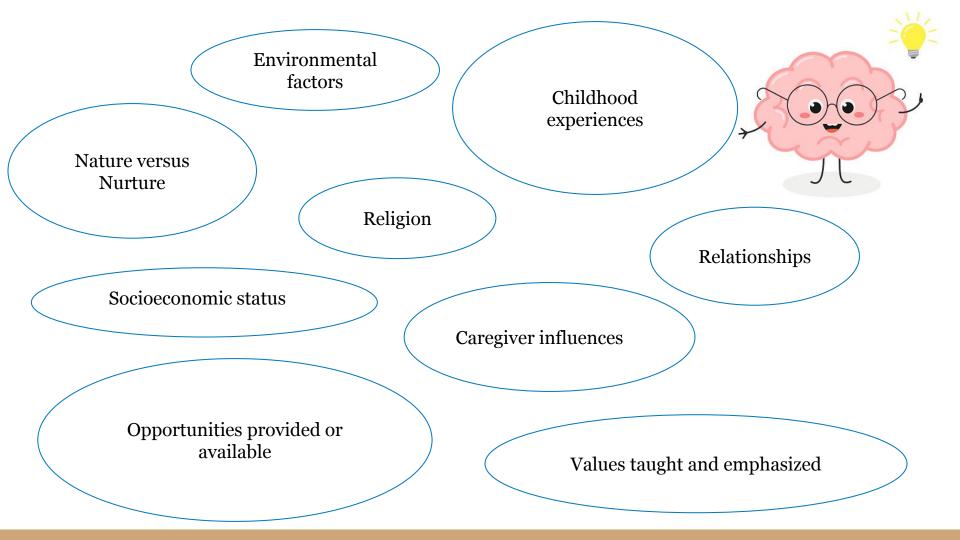




<u>Internal</u>

Places greater emphasis on self as catalyst for their circumstances What might influence or shape someone's perception of their locus of control?



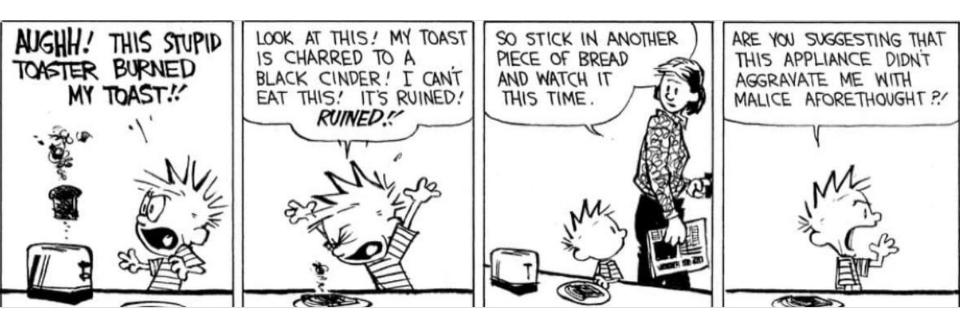


Key Tenets

- Rotter's theory emphasizes LOC is a perception shaped by an individual's lived experiences with rewards and punishments in response to their actions.
- These experiences dynamically create beliefs and influence attitudes and behaviors.
- As a coach, it is important to be aware of the client's context and self-perceptions.



Manifestation of Locus of Control



What coaching question(s) would you ask Calvin?

"What do you think you could do differently next time?"

"That's not what you wanted. What would you like to do next?

"You were really trying to make toast! How could you get what you want?"

Application to Coaching

- My assignments are submitted late in class.
 - Internal: I could have planned my time better and submitted them before.
 - External: The internet was slow and my computer doesn't work well.



Application to Coaching

"It might be frustrating to realize that you could have done things differently."

"You think that if you would have planned your time better, it would have helped you submit the assignments on time."

"You recognize that you should change your plan for submitting your assignments next time."

"That stinks! The computer was slow and the internet was terrible. That didn't support you completing your assignments."

"How could you have planned your time better?"

Discussion

It is helpful for us as coaches to be aware of what the client's internal world looks like so we can open that door to create more insights

- Recognize a client's internal beliefs and formulate how to respond
- Consider how our own locus of control impacts the relationship with clients
- Meet your clients with empathy and curiosity





Reflect!

How have your thoughts on Locus of Control changed?

Thank you for joining us!





References

Cherry, K. (21, August 16). Locus of control and your life. Verywell Mind. https://www.verywellmind.com/what-is-locus-of-control-2795434

Child, Youth and Family (CYF) Database. (n.d.) Measure: Locus of Control Scale. https://effectiveservices.force.com/s/measure/a007R00000v8Qg2QAE/locus-of-control-scale

Galloway, D. (2018, December 10). How locus of control can impact injury rate. Continuous Smile. https://www.continuousmile.com/behavior/locus-of-control/

Itani, O. B. & Hollebeek, L. (2021), Consumers' health locus-of-control and social distancing in pandemic-based e-tailing services. Journal of Services Marketing, doi: 10.1108/JSM-10-2020-0410

Joelson, R. B. (2017, August 2) Locus of Control. Psychology Today.

https://www.psychologytoday.com/us/blog/moments-matter/201708/locus-control#:~:text=Locus%20of%20control%20is%20often,children's%20interactions%20with%20the ir%20parents

Mearns, J. (2021, August 21). The social learning theory of Julian B. Rotter. California State University Fullerton. https://psych.fullerton.edu/jmearns/rotter.htm

Mind Tools Content Team. (n.d.) Locus of control: are you in charge of your destiny? Mind Tools. https://www.mindtools.com/pages/article/newCDV_90.htm

Neill, J. (n.d.) What is locus of control? Marine Corps University. https://www.usmcu.edu/Portals/218/What%20is%20Locus%200f%20Control%20by%20James%20Neill.pdf

Rotter, J.B. (1966) Locus of control scale. https://www.mccc.edu/~jenningh/Courses/documents/Rotter-locusofcontrolhandout.pdf

Shah, R., Gao, Z., & Mittal, H. (2015). Personal Characteristics. In Innovation, Entrepreneurship, and the Economy in the US, China, and India. 191–199. https://doi.org/10.1016/B978-0-12-801890-3.00011-3

Sutton, J. (2021, August 14). Identifying the locus of control: tests, scales and questionnaires. PositivePsychology.com. https://positivepsychology.com/locus-of-control-test/