# 3 NEUROMONICS TREATMENT OPTIONS SANCTUARY, HAVEN, OASIS

It is important to know that tinnitus related charges are almost universally <u>not a covered benefit by insurance companies</u>. That is, despite the fact that various types of tinnitus treatment have existed since the 1970s, the acoustical evaluation of tinnitus and the non-medical management of tinnitus are considered "investigations" by many insurance companies. Because of this, **we are not able to bill your insurance company for your tinnitus counseling, tinnitus treatment, or hearing aids.** In other words, your payment for these services and devices are due on the day that services are rendered and/or devices are delivered. If you wish to try to obtain reimbursement from your insurance company on your own, we will be happy to supply you with an explanation of the services and the purpose of the devices.

#### \$240 out-of-pocket fee for TINNITUS EVALUATION for determination of device

### **SANCTUARY** (Basic treatment plan)

- Functions much like a music player; blends high-frequency signals with music to provide ondemand and on-the-go tinnitus relief
- Designed for situational relief; hearing test determines one of three hearing profiles
- Audiologist selects hearing profile and patient uses at home/work etc., as needed

# **HAVEN** (Moderate treatment plan)

- Functions much like a music player; on-demand and on-the-go tinnitus relief
- Customized tinnitus relief based on results of tinnitus evaluation; programmed by audiologist

# **OASIS** (Comprehensive treatment plan)

- Functions much like a music player
- Clinically proven medical device with documented long-term relief
- Customized tinnitus relief based on results of tinnitus evaluation to help promote tinnitus desensitization/habituation
- Treats the underlying causes of tinnitus by helping the brain overcome the initial damage caused to the auditory system and reducing the brain's interpretation of tinnitus sounds as harmful
- Comprehensive treatment program of 6-8 months duration that provides long-term relief under the care of a trained audiologist

	SANCTUARY	HAVEN	OASIS
COST	\$1500	\$2000	\$4900
WHO CAN BENEFIT	Those whose tinnitus is troublesome in certain situations/mild tinnitus disturbance as determined by tinnitus evaluation and case history  Those seeking a tinnitus management strategy	Those who require individualized customization due to asymmetric hearing loss, asymmetric tinnitus perception, etc.  Those seeking a tinnitus management strategy for mild/moderate tinnitus disturbance as determined by tinnitus evaluation and case history	Those with severe tinnitus disturbance as determined by tinnitus evaluation and case history  Those seeking a long-term treatment program
TYPE OF STIMULUS	White noise + music  1 of 3 hearing profiles based on hearing test	White noise + music  Customized based on hearing test	White noise + music  Customized based on tinnitus evaluation
TREATMENT PROTOCOL	Fitting + 2 follow - up appointments  30-day trial period	Fitting + 2 follow-up appointments  30-day trial period	Fitting + 5-6 follow-up appointments during 6-9 month treatment program  2 Stages
RETURN POLICY	30 days  Full refund minus \$150 restocking fee	30 days Full refund minus \$150	30 days  Full refund minus \$150 (only possible if patient cannot incorporate treatment into lifestyle; improvement may not be evident until 2 <sup>nd</sup> stage of treatment)
WARRANTY	1 year repair warranty  Option to purchase extended repair and/or Loss/Damage warranty	1 year repair warranty  Option to purchase extended repair and/or Loss/Damage warranty	1 year repair warranty  Option to purchase extended repair and/or Loss/Damage warranty