

# 2019 Benefits Service Provider Contact List

HR Service Center | 215-503-4772, press Option 8, then Option 1 | hrquestions@jefferson.edu

VENDOR	PHONE	WEBSITE / EMAIL	ENTITY (applies to all unless otherwise noted)
<b>COBRA</b>			
Discovery Benefits	866-451-3399	discoverybenefits.com cobraadmin@discoverybenefits.com	
<b>DENTAL</b>			
Delta Dental of PA (group #2564)	800-932-0783	deltadentalins.com	
<b>DISABILITY</b>			
CIGNA (Short & Long Term Disability)	855-689-6673	mycigna.com	CC/JMH, Magee, EF (LTD only)
Unum/Aon (Long Term Disability for Physicians)	877-815-6366		CC/JMH
Reliance Standard (Short & Long Term Disability)	877-203-0549		AJH
CIGNA (Short & Long Term Disability)	800-362-4462	cigna.com/customer-forms	JHNE
Total Package Partners, Inc. (Long Term Disability & Short Term EVIP Disability)	877-236-2667		JHNJ
<b>EMPLOYEE ASSISTANCE PROGRAM AND WORK/LIFE</b>			
Carebridge EAP and Work-Life Services Access Code: ABSDA	800-437-0911	myliferesource.com	AJH, JHNJ, Magee
FirstCall Employee Assistance and Work-Life	800-382-2377	firstcalleep.org	CC/JMH, JHNE, EF
<b>FAMILY MEDICAL LEAVE ACT (FMLA)</b>			
CIGNA	855-689-6673	mycigna.com	CC/JMH
Work & Well	800-464-6082	workandwell.com	JHNE
Absolve	800-401-2691		JHNJ
In-house			AJH, EF, Magee
<b>FLEXIBLE SPENDING ACCOUNT</b>			
Discovery Benefits	866-451-3399	discoverybenefits.com customerservice@discoverybenefits.com	
<b>LIFE INSURANCE</b>			
Securian	866-293-6047	lifebenefits.com	
<b>MEDICAL</b>			
Aetna	800-769-7517	aetna.com	
Employee Priority Scheduling	833-OUR-JEFF	jeffersonhealth.org/employee-priority- form.html	
JeffConnect		jeffconnect.org	
Color		color.com/go/jefferson	
DVACO Care Coordination and Health Coaching	610-225-6277	CareCoordRefer@dvaco.org	CC/JMH, AJH, JHNE 2019 for JHNJ, EF, Magee
Livongo	800-945-4355	welcome.livongo.com	CC/JMH, AJH, JHNE, JHNJ 2019 for EF, Magee

## ENTITY LEGEND

**CC/JMH** = Thomas Jefferson University, Jefferson Health in Center City and Jefferson Methodist Hospital  
**AJH** = Abington – Jefferson Health | **JHNE** = Jefferson Health – Northeast | **JHNJ** = Jefferson Health – New Jersey  
**EF** = East Falls | **Magee** = Jefferson Health – Magee Rehabilitation

# 2019 Benefits Service Provider Contact List (continued)

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<b>PRESCRIPTION</b>			
MedImpact	844-401-2052	mp.medimpact.com	
<b>RETIREMENT</b>			
TIAA (TDAs and Retirement Plans)	800-842-2888	tiaa.org/jefferson	CC/JMH
TIAA (to schedule individual counseling sessions)	800-842-2888	tiaa.org/schedulenow	
Alight Solutions Your Pension Resources™ (DB Pension Plans)	855-354-6942	yourbenefitresources.com/jeffersonretirement	
Social Security Administration/Medicare	800-772-1213	ssa.gov	
TIAA (TDAs and Retirement Plans)	800-842-2888	tiaa.org/Abington	AJH
TIAA (TDAs and Retirement Plans)	800-842-2888	tiaa.org/jeffersonhealth	JHNE, JHNJ (effective 1/24/19)
TIAA (TDAs and Retirement Plans)	800-842-2888		Magee (effective 3/6/19)
TIAA (TDAs and Retirement Plans)	800-842-2888	tiaa.org/philau	EF
<b>TUITION ASSISTANCE PROGRAM</b>			
ISTS	866-820-2310	mytuition.jefferson.edu Jefferson@applyISTS.com	CC/JMH, AJH, JHNE, JHNJ, Magee
<b>VISION</b>			
Davis Vision	800-999-5431	davisvision.com	
<b>VOLUNTARY BENEFITS (BENEFITS PLUS)</b>			
Benefits Plus Customer Service	855-515-5800	jeffersonbenefitsplus.com	
<b>WELLNESS (LIVEWELL@JEFF)</b>			
RedBrick Health	877-263-3554	jefferson.redbrickhealth.com	CC/JMH, AJH, JHNE, Magee
Interactive Health (first time login code) New Jersey: UGD4E; East Falls: PA6G7)	800-840-6100	interactivehealthinc.com	JHNJ and EF

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