Chapter 7

Academic Services

Center for Research in Medical Education and Health Care

Faculty and staff of the Center for Research perform research on a broad range of issues in medical education, health services and related policy. In addition to externally funded research, the Center supports the College’s education and patient care missions through ongoing projects such as longitudinal studies of students and house staff, testing and evaluative services of students and programs, student clerkship and clinical experiences data bases, and studies of patient satisfaction and patterns of care in collaboration with clinical departments. Faculty and staff of the Center have expertise in educational evaluation, psychometrics, epidemiology, health services and outcomes research, and analysis of large scale health care data bases.

Center for Teaching and Learning (CTL) and Scott Memorial Library

CTL & Scott Library
1020 Walnut Street
Philadelphia, PA 19107

Jefferon Alumni Hall Classrooms
1020 Locust Street, M13
Philadelphia, PA 19107

CTL & Scott Library Administration
(215) 503-8848

Scott Library Service Desk
(215) 503-6994

Jefferon Alumni Hall Classrooms
(215) 503-7563

AV & Production Services
(215) 503-7841

The Center for Teaching and Learning serves as a central location for faculty, staff, and students to access teaching and learning services at Jefferson. The Scott Memorial Library (SML) is the largest component of the CTL and a campus hub for access to print and non-print resources, study space, and learning technologies.

All floors of SML are open to the Jefferson community 24 hours a day, 7 days a week. The Service Desk on the second floor is staffed 100 hours per week. The Library’s collection reflects the University’s focus on health care, health care education, health research, and the history of the health sciences. It includes approximately 80,000 books and bound print journals; over 5,000 electronic journal subscriptions; 1,000 plus e-books; the University Archives; and significant holdings of rare books dating to the 15th century.

A large collection of study resources--such as skeletons, bone boxes, videos, and other course materials--is available from the second floor Service Desk. SML also manages the computer classrooms (M13 JAH and 306/307 Scott), a video editing suite that includes Articulate Storyline, Camtasia, and Captivate software (M12 JAH), the 10 small-group collaboration suites (2nd floor Scott), 6 private study rooms (3rd floor Scott), and computers available throughout the library.

The Center for Teaching and Learning offers additional services to help faculty achieve their goals in class and in practice by:
• **Developing and sharing best teaching practices and promoting innovation:** The Center offers workshops and lectures on evolving educational theories, new methods of instruction and educational technologies. To help faculty develop new skills and create engaging learning materials, CTL has software design studios, presentation practice rooms, and meeting spaces for learning communities.

• **Supporting the design of faculty work:** Center services include instructional design, graphics and medical illustration, medical writing, software development, photography, and video production.

• **Building professional skills:** CTL staff will work with faculty to build the educational experiences desired for learners, to create the presentation that best reflects faculty ideas, and to write the manuscript that provides broad exposure to faculty work.